

Notifications in chat

Slug: notifications | Category: notifications

Summary

Alerts as chat bubbles + tray notifications. Background poll (WorkManager) when closed; true push when FCM is configured. Reply got it after installing updates.

Guide

How alerts work

- Delivery: background poll (Android WorkManager chain ~minutes) + local tray notification; optional FCM when businesssite.fcm_server_key is set
- Also a chat bubble with title (shared web?mobile history when linked)
- Reply got it or got it 123 to mark seen
- App updates are product-line aware (TA5 1.6.x vs RC1 1.7.x) and cancel when your build is current
- enable notifications · test notification

Closed app / battery

Allow notifications + unrestricted battery. Force-stop prevents background poll until you open the app again. Web browsers use poll / optional Web Push (VAPID when configured).

Chat commands

enable notifications · test notification · got it · got it 123

Exit multi-step flows

Say STOP or CANCEL or EXIT at any time. Say CONTINUE to stay in the current wizard.

How-to videos

Homepage reel: <https://businesssite.online/businesssite#how-to-register>

Chat: say "how-to videos" or "guide notifications"