

Mobile apps, QR & updates

Slug: mobile | Category: mobile

Summary

Install powered apps (TA5/RC1), scan web-chat QR for full browser chat, shared history with the phone, unlink when done, check for update / WorkManager alerts when the app is closed, and avoid update loops.

Guide

1. Apps

- show me apps - catalog + install (TA5, RC1, SchoolLMS, ?)
- Homepage / Powered Apps cards also show download QR codes for each APK (32/64 bit)
- Current hubs: TA5 1.6.32+41 · RC1 1.7.9+10 (32-bit + 64-bit only)
- check for update · update now · update later

After updating, nags stop when your build matches; otherwise reply got it. Hub publishes notify registered devices (poll / tray; FCM when configured).

2. Scan QR ? full chat on the web (users)

Use the same BusinessSite phone profile in a browser without re-registering. Public pages start in Demo Mode until you scan; after link you get the full dashboard.

- Install and log into the BusinessSite hub (TA5 or RC1) with phone + selfie.
- On the computer, open <https://businesssite.online/businesssite> (large homepage QR) or </businesssite/chat> and leave that tab open (status: waiting for scan).
- On the phone, in chat say:
login to web · scan qr · link my phone to web · sync to web · web login
(or tap the Login to web chip).
- Allow camera permission. Point at the browser QR ([businesssite://web-chat-sync?session=?](https://businesssite.online/web-chat-sync?session=?)).
- Phone shows linked. Browser shows Linked as Your Name, then opens </businesssite/chat?linked=1> - the full chat (header with your name/phone, quick chips, voice, ? Photo). You should not stay on the yellow ?Demo Mode - Limited Access? banner.

Shared history (web ? mobile)

After link, both sides use the same phone timeline (</businesssite/chat/history>). Web polls every few seconds; mobile syncs on open and in the background. Messages you send on web (e.g. product photo success) appear on the phone and vice versa. Avoid force-stopping the app if you want background update alerts.

Unlink / logout on web

- In full chat header: Unlink phone (confirm) - disconnects this browser only; mobile app profile stays.
- Or open /businesssite/unlink_web_chat_session?redirect=1.
- Clears the browser session cookie and returns to public demo. Scan again to re-link.

Tips: Scan the QR on the same tab that is still open (do not close it mid-scan). If stuck on demo after link, hard-refresh or open </businesssite/chat?linked=1>. Cancel the scanner on the phone anytime.

BusinessSite User Guide

3. Scan QR ? support desk on mobile (providers)

Support agents can open the same desk on phone or use full web chat after linking:

- On the web, open /businesssite/support/profile (logged-in support) or link via homepage/chat QR as above for full web desk.
- In the BusinessSite app, scan qr / login to web and scan that code.
- Then use support desk, my tickets, next ticket, reply: ?, mic for voice - owner-only delivery.

See also guide support.

4. Closed-app update alerts

- Allow notifications and (Android) set battery to Unrestricted for BusinessSite.
- Open the app once after install so background poll (WorkManager) arms.
- Tray alerts for new hub builds appear while the app is closed (best-effort poll). True kill-state push needs FCM server key on the server.
- Reply got it after installing to clear the nag.

Chat commands

show me apps · install ? · scan qr · login to web · link my phone to web · unlink phone (web header) · check for update · update now

Exit multi-step flows

Say STOP or CANCEL or EXIT at any time. Say CONTINUE to stay in the current wizard.

How-to videos

Homepage reel: <https://businesssite.online/businesssite#how-to-register>

Chat: say "how-to videos" or "guide mobile"