

# eShop complete user guide

Slug: eshop | Category: eshop

## Summary

Complete eShop guide: open the mall, list/search products, buy with PayFast, join as staff or owner, design your shelf, upload multi photos/videos on mobile or web (? Photo / file chooser), promos, deactivate products, end promos, manage fees.

## Guide

### 1. Shop as a buyer

- open mall - all eShops
- search products all skincare - mall-wide search
- buy Product Name - PayFast checkout
- Web: /eshop and /eshop/<slug> shelves

### 2. Sell / manage your shelf

- design my eshop - wizard (exit with stop)
- list my products - your catalog only
- add product NAME photo - multi gallery photos (mobile picker or web ? Photo)
- add product NAME video / ? narration
- update product photo for NAME - replace main
- change product price NAME to R599
- promo NAME at R150 was R200 - shelf promo badge
- end promo NAME / remove promo NAME - end live promo
- deactivate product NAME / remove product NAME - hide from shelf
- join eshop SLUG as sales / as owner
- pending joins · approve join ID
- my platform fees - 3% platform share
- request payment R150 for invoice ? - link + QR

### 3. Product photos on web (PC)

- Link the browser with login to web / scan QR (full dashboard, not Demo Mode).
- Say add product ExactShelfName photo (or update product photo for ExactShelfName).
- The PC file chooser opens immediately. Or click the green ? Photo button next to the mic, or the ? Attach photo chip.
- Select one or more images. Chat confirms save and gallery count. Media applies to the shelf - no support ticket for normal pick-and-upload.

Use the exact shelf name from list my products. Mobile still opens the in-app multi-select picker for the same commands.

### 4. Verify media

After upload, chat shows a success bubble with image count. Open your shelf and swipe the gallery. Linked web and mobile see the same history bubbles.

### 5. Exit points

Design, training, join claim, and payment pickers all accept stop / cancel. Cancel the file chooser anytime.

## Chat commands

eshop help · open mall · list products · add product NAME photo · deactivate product NAME · end promo NAME · join eshop · design my eshop

## Exit multi-step flows

Say STOP or CANCEL or EXIT at any time. Say CONTINUE to stay in the current wizard.

## How-to videos

Homepage reel: <https://businesssite.online/businesssite#how-to-register>

Chat: say "how-to videos" or "guide eshop"

## Screenshot: mall.png

